

SERVICE & PRODUCTION SUPPORT • BERNAFON AG • SWITZERLAND



1. Instruct the client not to talk. The client should have a relaxed look of his/her face.



2. Inspect the ear canal carefully. If the eardrum not can be seen, or if there is excess earwax or foreign object in the ear canal, do not attempt to make an earmould, but refer the client to an ENT doctor.



3. Roll a small cotton pad to a practical size.



4. Place the cotton pad in the ear canal, using a Light Pen or an Otoscope.



5. When using a new cartridge, always dispose of the first two cm of the material on a piece of paper/Kleenex.



6. Support the syringe against the head with your hand. Start injecting close to the cotton pad. ALWAYS keep the tipof the syringe in the material to prevent air bubbles.





7. Apply some baby oil to your fingers, to prevent the material from sticking to your fingers.



8. Form the material as a shell mould in the concha and remove excess material.



9. Wait until the material is hard and carefully remove the mould from the ear.



10. Inspect the ear for cotton/material.



11. Use a sharp scissors to remove excess material.

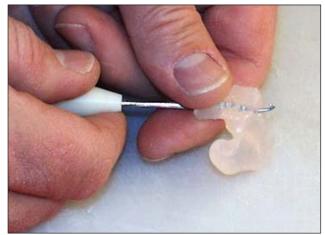


12. Force the tip of the earmould into a straight angel and drill the sound canal, using the special drill.





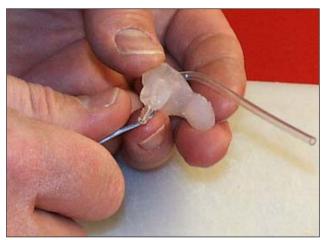
13. Rest the mould on a piece of wood or some other material when making the last part of the sound canal.



14. Push the special bodkin through the sound canal



15. Attach the bodkin to the pre-bent tubing.



16. Pull the tubing through the sound canal at the right angle.



17. Cut the excess tubing away. Insert the mould into the ear.



18. Place the hearing aid behind the ear, cut the tubing to the right length and connect the tubing to the hook of the hearing aid.



